

PIs 2003/4 Actuals and 3 Year Targets

ENVIRONMENT

National: Best Value

Ref	Target/Indicator	Target 2003/4	Actual 2003/4	Target 2004/05	Target 2005/6	Target 2006/7
	Strategic objective					
BV82a	Percentage of the total tonnage of household waste arisings which has been recycled	13.62%	13.45%	14.0%	14.4%	15.2%
BV82b	Percentage of the total tonnage of household waste arisings which has been composted	5.74%	5.95%	Indicator being amended - Target 6.36%	6.6%	7.4%
BV82c	Percentage of the total tonnage of household waste arisings which has been used to recover heat, power and other energy sources	0%	0%	Indicator being amended - Target 0%	0%	0%
BV82d	Percentage of the total tonnage of household waste arisings which has been landfilled	80.64%	80.6%	79.64%	79%	77.4%
BV84	Kg of household waste per head per annum	524.6kg	496.56kg	515kg	530kg	546kg
	Cost/efficiency					
BV86	Cost of waste collection per household	£36.22	£38.99	£40.93	£42.99	£45.14
BV87	Cost of waste disposal per tonne for municipal waste	£68.38	£59.23	£62.19	£65.30	£68.57
BV89	Percentage of people satisfied with cleanliness standards	65%	62%	Not Collected	Not Collected	Target not yet required
BV90a	Percentage of people satisfied with waste collection	82%	89%	Not Collected	Not Collected	Target not yet required
BV90b	Percentage of people satisfied with recycling facilities	66%	67%	Not Collected	Not Collected	Target not yet required
BV90c	Percentage of people satisfied with civic amenity sites	64%	82%	Not Collected	Not Collected	Target not yet required
	Fair access					
BV91	Percentage of population resident in the authority's area which area served by a kerbside collection of recyclables - Target dependant upon the completion of MRC	56%	56%	59%	59%	59%
BV199	Local Street and Environment Cleanliness – percentage of sites below Grade B – i.e. predominantly free of litter and refuse except for some small items.	36%	34%	33%	32%	31%

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	Street cleaning quarterly cleanliness index – based on existing contract requirements	80.33	Replaced by BV199	Indicator deleted		
	Number of missed bins – all rounds (not including trade) based on 2 per round per week	46	32.1	44	42	40
	% of days public conveniences facilities closed	0.87%	1.15%	1.15%	1.10%	1.0%

HIGHWAYS AND TRANSPORTATION

National: Best Value

Ref	Target/Indicator	Target 2003/4	Actual 2003/4	Target 2004/05	Target 2005/06	Target 2006/7
	Service delivery outcome					
BV96	Condition of principal roads - % worse than condition threshold	3%	3.85%	Indicator being amended – targets not required yet		
BV97a	Condition of non-principal roads - % worse than condition threshold	32%	58.01%	51%	44%	37%
BV97b	Condition of non-principal roads - % worse than condition threshold	28%	38.74%	44%	39%	35%
	Road safety					
BV99a(i)	Number of pedestrians killed or sustaining serious injury in road accidents per 100,000 population	15.66	8.16	Not required	Not required	Not required
BV99a(ii)	Number of pedestrians sustaining slight injury in road accidents per 100,000 population	36.16	29.14	Not required	Not required	Not required
BV99b(i)	Number of pedal cyclists killed or sustaining serious injury in road accidents per 100,000 population	9.92	6.99	Not required	Not required	Not required
BV99b(ii)	Number of pedal cyclists sustaining slight injury in road accidents per 100,000 population	28.46	22.73	Not required	Not required	Not required
BV99c(i)	Number of two wheeled motor vehicle users killed or sustaining serious injury in road accidents per 100,000 population	19.83	15.15	Not required	Not required	Not required

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BV99c(ii)	Number of two wheeled motor vehicle users sustaining slight injury in road accidents per 100,000 population	27.86	29.72	Not required	Not required	Not required
BV99d(i)	Number of car users killed or sustaining serious injury in road accidents per 100,000 population	75.16	50.12	Not required	Not required	Not required
BV99d(ii)	Number of car users sustaining slight injury in road accidents per 100,000 population	291.08	352.58	Not required	Not required	Not required
BV99e(i)	Number of other vehicle users killed or sustaining serious injury in road accidents per 100,000 population	9.39	6.99	Not required	Not required	Not required
BV99e(ii)	Number of other vehicle users sustaining slight injury in road accidents per 100,000 population	42.68	59.44	Not required	Not required	Not required
BV100	Local authority road works per kilometre of traffic sensitive road	0.1	0.4125	0.2	0.2	0.2
BV102	Local bus services (passenger journeys per year)	3,810,000	3,946,746	3,820,500	3,889,000	3,925,000
BV103	Percentage of users satisfied with the provision of public transport information	50%	48%	Not Collected	Not Collected	Target not yet required
BV104	Percentage of users satisfied with local bus services	50%	51%	Not Collected	Not Collected	Target not yet required
	Fair Access					
BV165	The percentage of pedestrian crossings with facilities for disabled people.	93%	93%	96%	99%	99%
BV178	The percentage of the total length of footpaths and other rights of way that were easy to use by members of the public – CSS/CA Methodology used to measure	46%	43.5%	46%	47%	48%
BV180b	Average lamp circuit wattage compared with average consumption/wattage by local authorities in the UK.	Target set when National Average available	As guidance is not yet available out-turns and targets are not required			
BV186a	Percentage of principal road network not needing major repair by cost per km	150	166	168	168	168
BV186b	Percentage of non-principal road network not needing major repair by	400	235	237	264	288

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	cost per km					
BV187	Condition of footways – percentage greater than threshold value for deficiency.	70%	35.83%	34.5%	34%	33%

Local:

Ref	Target/Indicator	Target 2003/4	Actual 2003/4	Target 2004/05	Target 2005/6	Target 2006/7
	Percentage of subsidised bus services operated with disabled accessible vehicles	45%	66%	75%	85%	85%
	Kilometres of rural footways constructed	1.5km	0.39km	1.25 km	1.0 km	1.0 km
	Number of accident cluster sites treated	90	59	Indicator Deleted		
	Kilometres of new cycle route created	1km	2.0km	Indicator Deleted		
	Percentage of signalled junctions with advanced cycle stoplines	52%	40%	Indicator Deleted		
	Number of Penalty Charge Notices issued – amended indicator	21,000	23,046	23,000	23,000	23,000
	Percentage (Number) of Penalty Charge notice appeals cases “lost” at appeal as a percentage of those taken to adjudication	<50%	30% (17 out of 56)	<50%	<50%	<50%
	Network Serviceability					
	The percentage of major roadwork schemes that over-run the published completion date.	0%	0%	0%	0%	0%
	Network Sustainability					
	The annual expenditure for reactive maintenance to running surfaces compared with the annual expenditure for programmed structural maintenance	17.5%	17%	17%	17%	17%
	Street Lighting					
	The average length of time in repairing street light faults compared with the authorities policies and objectives	4.5 days	3.9	4.0	4.0	4.0
	Bridges					
	Number of bridges inspected to safeguard structural integrity (two year rota).	463	463	395	395	395

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PLANNING

National: Best Value

Ref	Target/Indicator	Target 2003/4	Actual 2003/4	Target 2004/05	Target 2005/6	Target 2006/7
	Strategic objective					
BV106	Percentage of new homes built on previously developed land	60%	69%	60%	60%	60%
	Cost/efficiency					
BV107	Planning cost per head of population	£19.69		Indicator deleted		
	Service delivery outcome					
BV109a	Determine major commercial and industrial applications within 13 weeks	60%	53%	60%	62%	64%
BV109b	Determine minor commercial and industrial applications within 8 weeks	65%	67%	65%	67%	69%
BV109c	Determine other applications within 8 weeks	80%	76%	80%	82%	84%
BV111	Percentage of applicants satisfied with the service	80%	76%	Not Collected	Not Collected	Target not yet required
	Quality					
BV188	Number of decisions delegated to officers as a percentage of all decisions	90%	88%	Indicator deleted		
BV200a	Plan Making – Have a Unitary Development Plan	No	No	Indicator may change – targets not required yet		
BV200b	Plan Making – Proposals for plan	Yes	Yes			

Local:

Ref	Target/Indicator	Target 2003/4	Actual 2003/4	Target 2004/05	Target 2005/6	Target 2006/7
	Percentage of householder planning applications determined within 8 weeks	87%	85%	Indicator deleted		
	Percentage of customers satisfied with the building control service	98%	96%	Indicator deleted		
	Publish revised deposit Unitary Development Plan	Publish revised deposit draft UDP	Published May 2004	Indicator deleted		
	Percentage of applications invalid on receipt (919 out of 3686)	<25%	24.9%	<25%	<25%	<25%

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	Percentage of appeals where the Council's decision was overturned	<40%	29%	<40%	<40%	<40%

ENVIRONMENTAL HEALTH AND TRADING STANDARDS

National: Best Value

Ref	Target/Indicator	Target 2003/4	Actual 2003/4	Target 2004/05	Target 2005/6	Target 2006/7
BV166a	Score against a checklist of enforcement best practice for environmental health	90% - target amended to 56%	52.1% - figure lower because auditor advised housing to be included	Target not yet required	Target not yet required	Target not yet required
BV166b	Score against a checklist of enforcement best practice for trading standards	75% - target amended to 72%	68.3% - figure lower because auditor advised taxi licensing has to be included	Target not yet required	Target not yet required	Target not yet required

Local:

Ref	Target/Indicator	Target 2003/4	Actual 2003/4	Target 2004/05	Target 2005/6	Target 2006/7
	Customer Satisfaction levels – overall satisfaction with service	78%	78%	80%		